



D.E.S.G. Seminar

"Overcoming transcultural barriers in patient education"

16th-19th January 2008

Hotel Porto Cristo, Port de la Selva (Catalonia, Spain)

Wednesday, January 16th	
	Workshop/General Committee members arrive at various times Coach pickup from El Prat Airport, Barcelona at 2.30 pm and 6.30 pm All members transfer to Hotel Porto Cristo (C./ Major 59, 17489 Port de la Selva, telf. +34 972 387 062)
21:00	Dinner
Thursday, January 17th	
09:00	Welcome Presentation of the participants José Manuel Boavida
09:45	Presentation of the Seminar Daniel Figuerola
10:30	Break
11:00	Workshops – (3 experiences) The participants will be distributed in four groups of approximately 15 people each one. The groups will rotate among the different workshops (45 minutes each one). All workshops will be focused on different aspects – linguistics, gastronomies, behaviours, feelings, beliefs, fears, non verbal communication, etc - involved in the patient – health care provider relationship.

	<p>The conductors of the workshop will be:</p> <p>Ruy Balañá, TV director</p> <p>Jordi Belloso, Arabic philologist</p> <p>Maria Bosch, dietician</p> <p>Conxa Castell, endocrinologist</p> <p>Inongo vi Makomé, writer</p> <p>Flor Patitucci, general practitioner</p> <p>Miquel Puignau, fisherman</p> <p>Jordi Serrano, general practitioner</p> <p>Jordi Viadé, podiatrist</p> <p>Mercè Vidal, nurse</p>
13:30	Lunch
15:30 – 18:00	Workshops – (3 experiences)
21:00	Dinner
Friday, January 18th	
8:30 – 9:15	<p>Five local experiences in TPE</p> <p>Chairperson: José Manuel Boavida</p> <ol style="list-style-type: none"> 1.-Gunduz Ahmadov - Education of diabetic children with the help of IDF's child sponsorship program in Azerbaijan 2.-Miriam Van Agtmaal - TPE in Belgium 3.-João Raposo - TPE Seminars in Sesimbra 4.-Andrijana Brankovic - Education of Diabetics in Serbia 5.-Andrew Brooks – TPE...Do patients and HCPs understand the same things from the words we use?
9:15 – 10:45	Workshops – (2 experiences)
10:45-11:15	Break
11:15 – 12:15	<p><i>Working Groups</i></p> <p>Using the metaplan technique the different groups will prepare some advice or guidelines to improve different aspects of the HCP-patient communication.</p> <p>Conductors:</p> <p>Group 1: Sari Härmä-Rodríguez, João Raposo</p> <p><i>"Barriers in verbal communication. How to identify. How to overcome"</i></p>

	<p>Group 2: Andrew Brooks, Conxa Castell <i>"Barriers in non-verbal communication. How to identify. How to overcome"</i></p> <p>Group 3: Aline Lasserre-Moutet, Maria-Despina Varakla <i>"Emotional barriers. How to identify. How to overcome"</i></p> <p>Group 4: Ilana Harman-Boehm, Federico Vazquez. <i>"Barriers related to cultural beliefs. How to identify. How to overcome"</i></p>
12:15 – 13: 30	<p>"How to improve some aspects of Patient – HCP communication" <i>General assembly</i></p> <p>Groups will report their conclusions to the general audience Chairperson: Andrew Brooks Co-chairperson: Gemma Peralta</p>
13:45	Lunch
15:30 – 20:15	Visit to the Sant Pere de Roda monastery (Port de la Selva) and Dalí Museum (Figueres)
21:00	Gala Dinner
Saturday, January 19th	
09:00	<p><i>Conference</i></p> <p>"From Science to Compassion: Lifestyle Change and Diabetes" Speaker: Bob Anderson</p>
9:45	<p><i>Conference</i></p> <p>"Patient Centeredness – what does it really mean? (Our responsibilities)" Speaker: Jean-Philippe Assal</p>
10:30	Break
11:00	<p>Concert Choral "Port de la Selva" conducted by Oriol Camps</p>
12:30	<p>Closing Session José Manuel Boavida, Daniel Figuerola</p>
13:00	Transfer to the airport